



Watch your ATMs come to life...

Intelligent ATM Assistant

i-Assist is a Self Service Terminal's (SST, Kiosks, POS) talking screen solution software.

It is a means of creating a richer user experience for your customers. No longer will your customers be left scratching their heads while trying to figure out how to carry out a particular transaction. Gone are the days when customers were left staring at a dull screen while waiting for their transactions to be processed.

With **i-Assist**, your ATMs will come to life with visual assistants that give customers tips, offer assistance, or simply make announcements. With a host of readymade animated characters or real life images to choose from, **i-Assist** is an indispensable tool for any ATM network.

Leave behind the boring, dull ATM screens and venture in a world of ATMs which are fun, interactive and helpful.



How will it work?

i-Assist is a self-running exe that runs at the ATMs under APTRA Advance NDC. It works in an unattended mode and does not require any user interference.

- Bank selects the list of screens that require a visual assistant
- Any real life or animated character can be used to record movies with the required text using a single color background at a studio
- These movies are then gelled with the respective background using the NCR Assist services
- The final movies along with the i-Assist self running exe are loaded onto the ATMs
- The ATMs are rebooted and that's it!



Features

- ATM User Help
- Screen Management
- Voice and Video Guidance
- Multiple Language Support
- Human or Animated Character Options
- Quick & Easy Installation



Benefits

- Ease of use for customers with an Online Assistant
- Local Language Guidance
- ATMs have become more Lively, more Interesting to customers
- No Costly Deployments
- Multi Lingual Guidance
- New and Improved ATM Appearance
- Enrich User Experience

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